

Appendix C: External contacts

Provided below is a list of contacts that students may approach for external resolution of grievances and/or appeals. Before contacting these groups students should ensure they have exhausted the internal avenues of escalation and appeal within the School.

Government and State departments

[Department of Education and Training](#) (ACT)

[Accreditation and Registration Council](#) (ACT)

[Department of Education and Communities](#) (NSW)

[Department of Education and Training](#) (NT)

[Department of Education and Training](#) (QLD)

[Department of Further Education, Employment, Science and Technology](#) (SA)

[Tasmanian Qualifications Authority](#) (TAS)

[Department of Education](#) (TAS)

[Department of Education and Training](#) (VIC)

[Office of Training and Tertiary Education](#) (VIC)

[Training Accreditation Council](#) (WA)

[Department of Education](#) (WA)

Complaints resolution groups

[LEADR](#)

[Department of Justice and Community Safety](#) (ACT)

[NSW fair trading](#) (NSW)

[Consumer Affairs](#) (NT)

[Office of Fair Trading](#) (QLD)

[Office of Consumer and Business Affairs](#) (SA)

[Consumer Affairs and Fair Trading](#) (TAS)

[Consumer Affairs](#) (VIC)

[Department of Consumer and Employment Protection](#) (WA)

[Overseas Students Ombudsman](#) or phone 1300 362 072 for more information.